

# Residents who live in a Wirral Care Home who are referred to Wirral University Trust hospital will be admitted with a **Red Bag**. The **Red Bag** will stay with the patient for the duration of their stay.

If you think their condition is life threatening you should call 999.

1

If after speaking with GP, Teletriage or 111 it is agreed that an ambulance is needed care home staff will pack the Red Bag, ready for when the ambulance arrives.

2

At hospital the ambulance crew will give the Red Bag to the hospital staff. This will identify the patient as a care home resident and the medical paperwork will help them understand their conditions and health issues.

3

The hospital staff will communicate with the care home by day 2 of admission. When the patient is ready for discharge the Trusted Assessor may visit the hospital and feedback to the care home if required.

4

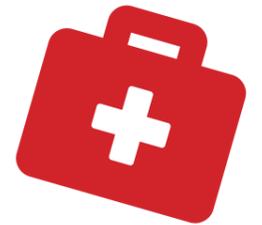
The Red Bag, now containing relevant discharge information will accompany the patient when they are discharged to their care home.

5

When the patient arrives back at the care home, the care home staff will update their records with the relevant discharge instructions and medication.

## What goes into the Red Bag?

- Medication
- Personal items/Glasses/Hearing aids
- 'Patient Passport' - contains patient information and reason for hospital admittance
- 'This Is Me' Leaflet
- Checklist
- Emergency Healthcare Plan
- MAR Sheet
- DNAR Documentation (if appropriate)



## Teletriage

A non-emergency service aimed at avoiding unnecessary hospital admissions. Teletriage provide remote clinical support to care homes to avoid unnecessary hospital admissions for older people in their care. However, if their condition is life threatening you should call 999. Call Teletriage on 0151 514 2222 (Option 2).

## Trusted Assessor

The Trusted Assessor's role is to deliver the assessment or re-assessment of in-patient residents on behalf of Care Home providers and to promote the safe and timely discharge from hospital to adult social care

For further details on the Red Bag scheme contact:  
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